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Fourth Quarter 2018 Results

RI EERMC – February 21st 2019

Bringing energy to life



Summary

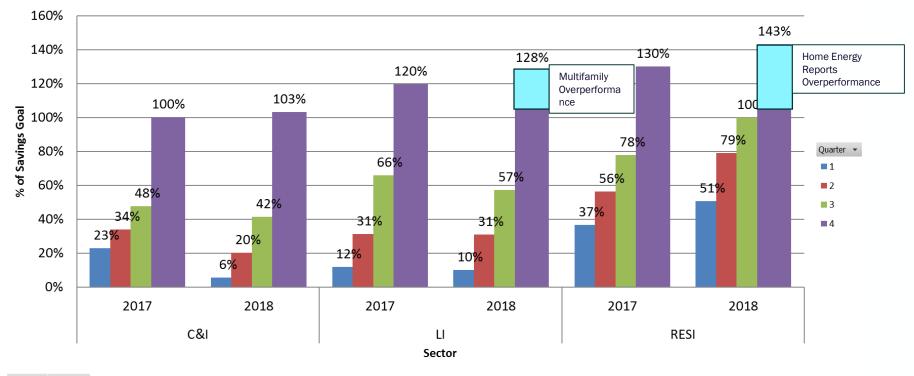
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Energy **,**

140% 120% 118% 120% 111% 110% EnergyStar Lighting 106% Overperformance 100% 92% 89% 89% % of Savings Goal 80% 72% 65% Quarter 💌 59<mark>%</mark> 59<mark>%</mark> 56<mark>%</mark> 55% 1 60% 46% 47% 2 35% 3 33% 33% 40% 4 24% 22% 20% 17<mark>%</mark> 20% 13% 0% 2017 2018 2017 2018 2017 2018 C&I LI RESI Sector

Progress Towards MWh Savings Goals Q4 2017 and Q4 2018 by Sector

Sector - Year -



Progress Towards MMBTU Savings Goals Q4 2017 and Q4 2018 by Sector

Sector - Year -

Residential Highlights

Finishing strong

in

Q4 2018

Zero Energy Pilot Heat Pumps EnergyWise

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Residential Q4 Overview

Market Rate





of the annual electric goal (94,380 MWh)

Income Eligible



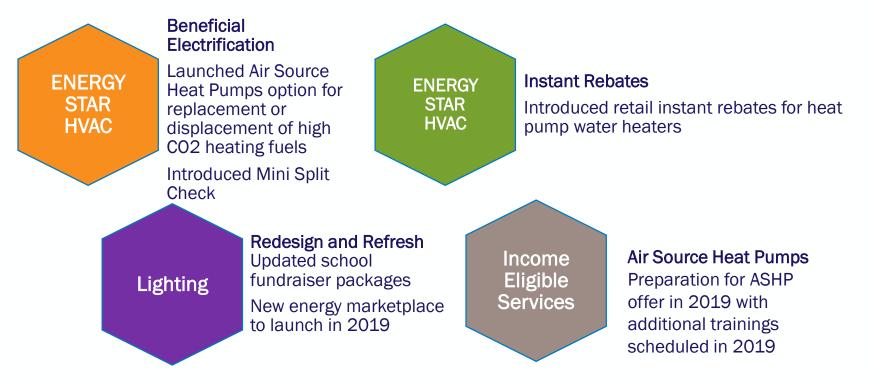


143.3% of the annual gas goal (210,249 MMBtu)



127.8% of the annual gas goal (36,847 MMBtu)

Q4 Highlights



Residential Pilots Overview

Connected Solutions

- Completed third year of demonstration
- 1,100 participants in 2018
- 2019 full scale offering

Emerging Lighting Controls

- Completed 1 ¹/₂ year long pilot
- Quantified savings from smart lighting controls

Energy Storage



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- Small pilot with 7 customers
- Tested technology and connections
- Helped fine tune
 incentive design



Residential Energy Monitoring

- Installed 339 units with pilot participants
- Monitoring completed in July, 2019
- Evaluation will be begun to quantify savings

Zero Energy Pilot

- "This Old House" documented renovation of century-old, 1,000 sq ft beach cottage to Zero Net Energy ready
- General trainings
- Technical in-field trainings







2018 Q4

COMMERCIAL HIGHLIGHTS



SMALL BUSINESS **DIRECT INSTALL**

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C&I Q4 Overview

New Construction



98.1%

of the annual electric goal (13,959 MWh)



Retrofit



of the annual electric goal (80,658 MWh)

Small Business



107.8% of the annual electric goal (10,727 MWh)



130.1% of the annual gas goal (55,639 MMBtu)



95.6% of the annual gas goal (178,576 MMBtu)



106.6% of the annual gas

goal (3,260 MMBtu)

Small Business Direct Install

- Exceeded goal for both
 - Electric 10,727 MWh 108%
 - Gas 3,260 MMBTUs 107%
- Community Initiative
 - Warren & Woonsocket
 - 40 projects \$73,500 in energy saved
 - 2019 KPIs to be reassessed



- Brewed Awakenings
 - Cranston
 - LED Lighting
 - saving \$1,300/yr.
 - 500 therms water savings
 - Johnson
 - Wakefield

Large Commercial Retrofit

- LED Street Lighting finished strong
 - W.Warwick, Westerly, N.Providence, Central Falls, Hopkinton & Cumberland
 - Nearly \$800,000 in incentives
 - 4,000 mWh
- School bond approval \$250 million for improvements
- College
 - Boiler, stack economizer
 - 20,000 therms saved

Large Commercial New Construction

- Citizens Bank new campus
 - 9 energy conservation measures (ECMs)
 - \$468,000 incentive
- Successful Upstream marketing campaign
 - Food service equipment
 - 85 ECMs
 - 27,506 gross annual kWh
 - 17,313 gross annual therms

Finance

- On Bill Repayment (OBR)
 - Large hospital group Lighting, controls, mechanical improvements
 - >2,000 net mWh saved
 - Healthcare technology company