

# 2023 First Quarter Results Update

#### Presented to the EERMC By:

EERMC Consulting Team Rhode Island Energy

**Date:** May 18, 2023



### Outline

Portfolio Performance

Consultant Team Program Highlights

Rhode Island Energy Sector Highlights

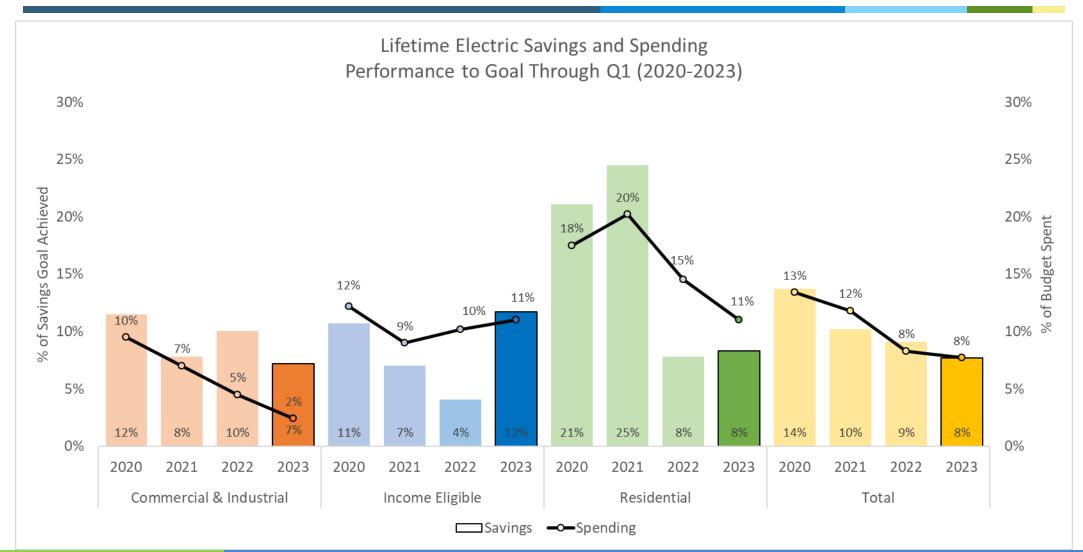
Discussion





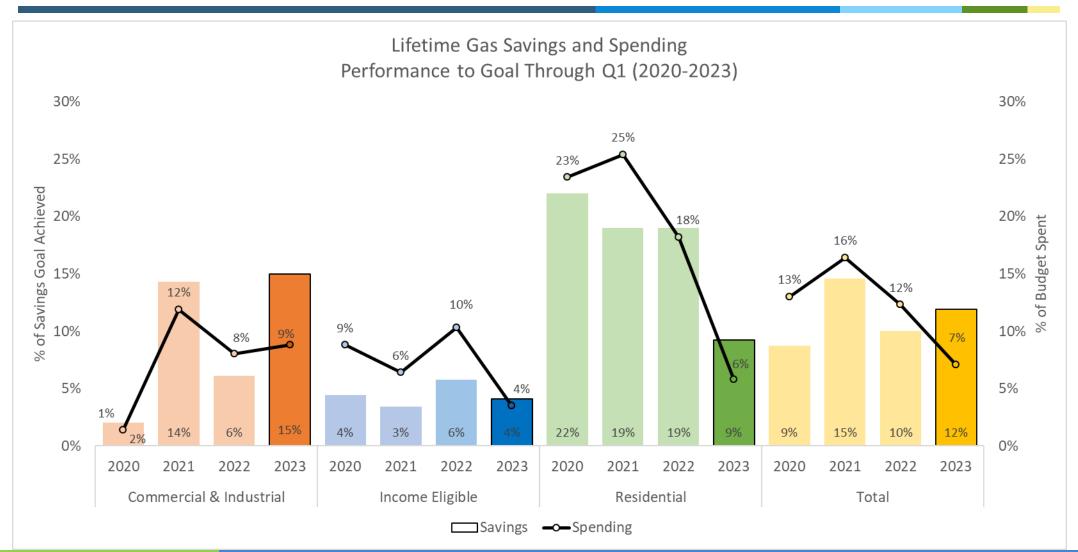


### Electric Performance





### Gas Performance







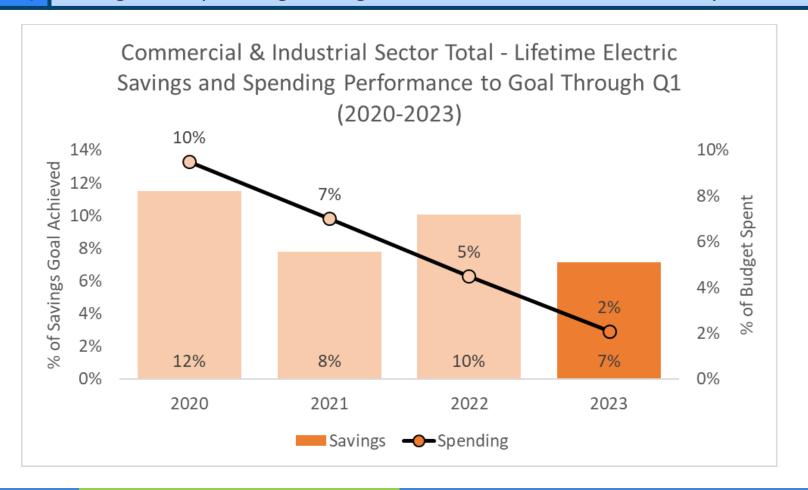
# COMMERCIAL & INDUSTRIAL SECTOR HIGHLIGHTS



# Commercial & Industrial Electric Updates

**Key Takeaway** 

Savings and spending through Q1 lower in 2023 than recent years



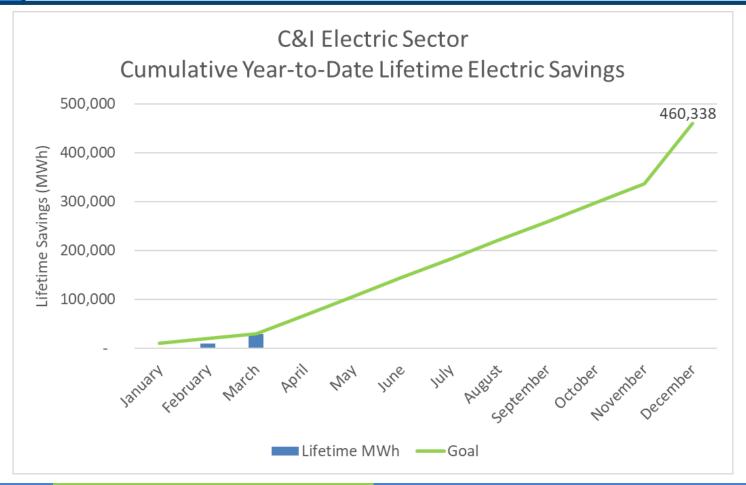
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# Commercial & Industrial Electric Updates

**Key Takeaway** 

Early in 2023, so significant ramp in activity required to meet savings goals



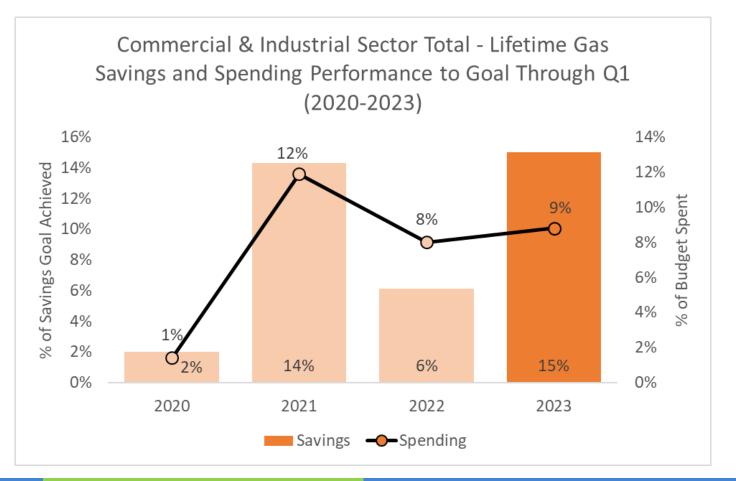
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# Commercial & Industrial Gas Updates

**Key Takeaway** 

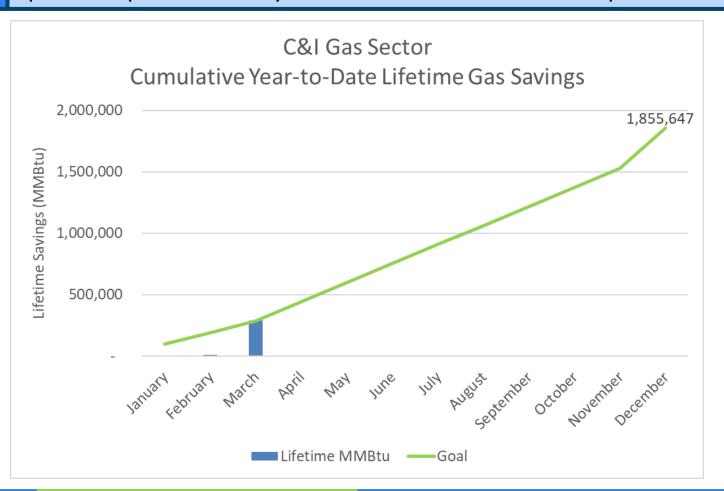
Savings and spending through Q1 higher in 2023 than recent years





# Commercial & Industrial Gas Updates

**Key Takeaway** Spike in reported activity has C&I Gas Sector on better pace to meet goals



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# RESIDENTIAL & INCOME ELIGIBLE SECTOR HIGHLIGHTS



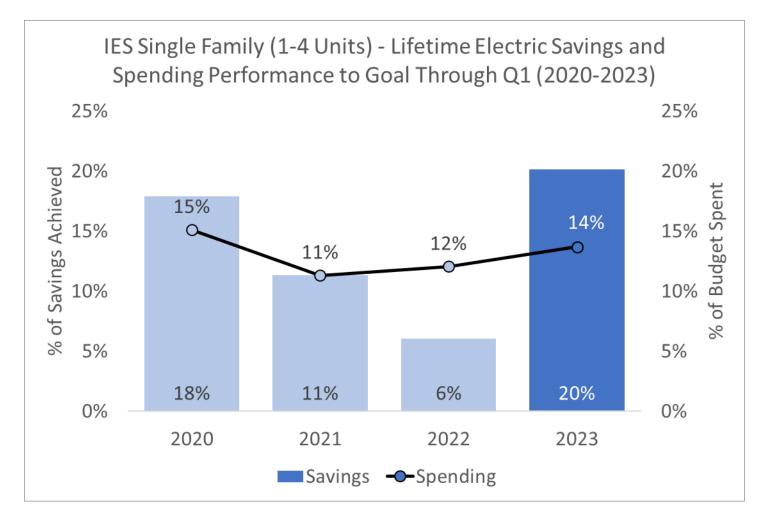
# Income Eligible Single Family

Strong start to the year with Q1 performance tracking further ahead than it has in recent years

#### Key Drivers:

- Continued improvement in appliance replacement services
- Cross-CAP Agency Referrals

Marketing materials for Electric Resistance to Heat Pump conversions expected to go out within the next month



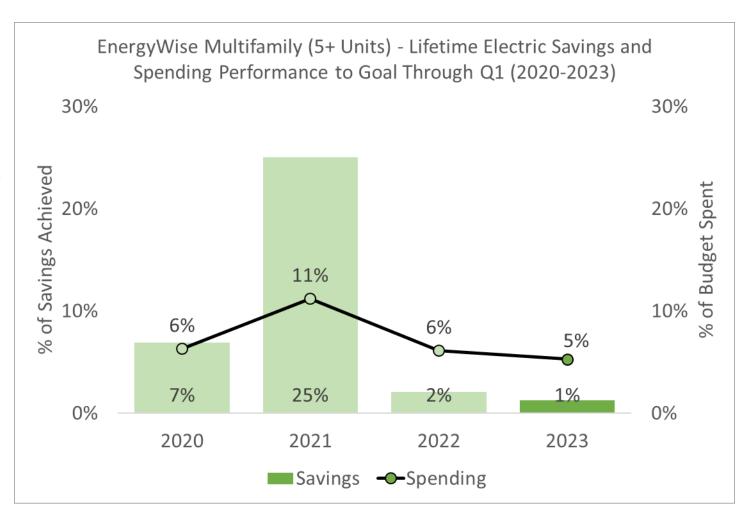


# Income Eligible & Market Rate Multifamily

All Multifamily programs are off to a slow start

- Larger mechanical projects take place in warmer months
- Material lead times improving, but still out 8-10 weeks for some measures
- Economic conditions still causing reluctance for larger capital projects

Improvement is expected in coming months



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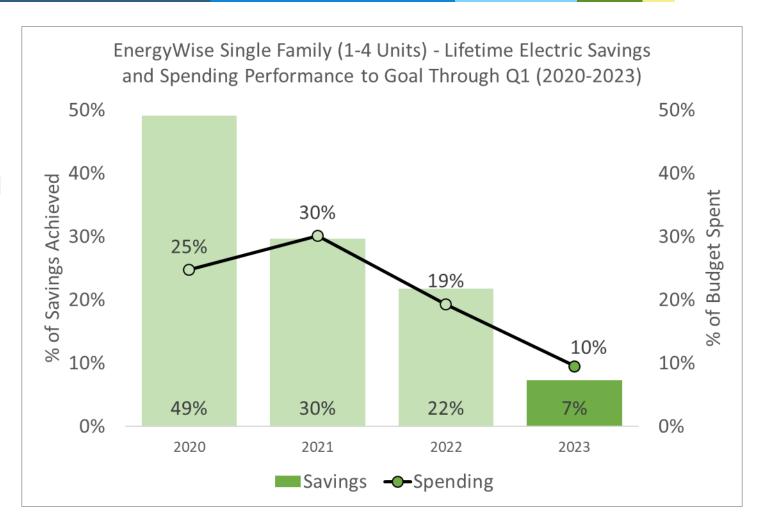


# EnergyWise Single Family

High demand for audits early on, but...

...uptake on weatherization services has decreased compared to recent years

Will continue to monitor, and if necessary, encourage program adjustments to increase weatherization uptake





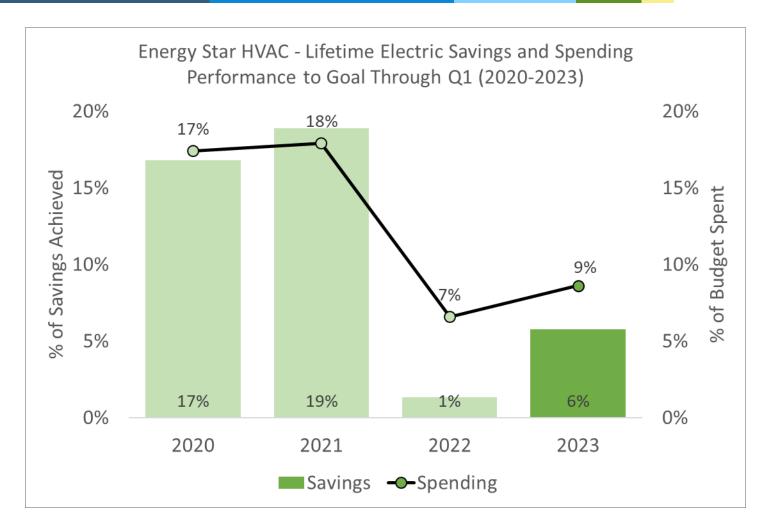
### **HVAC & Products**

HVAC and Products programs appear to be off to slow starts

**HVAC** performance through March not a good indicator due to invoicing lag

 Expect to catch up by end of May

Products expects increase in activity following recent relaunched Online Marketplace and upcoming enhanced incentives on select products



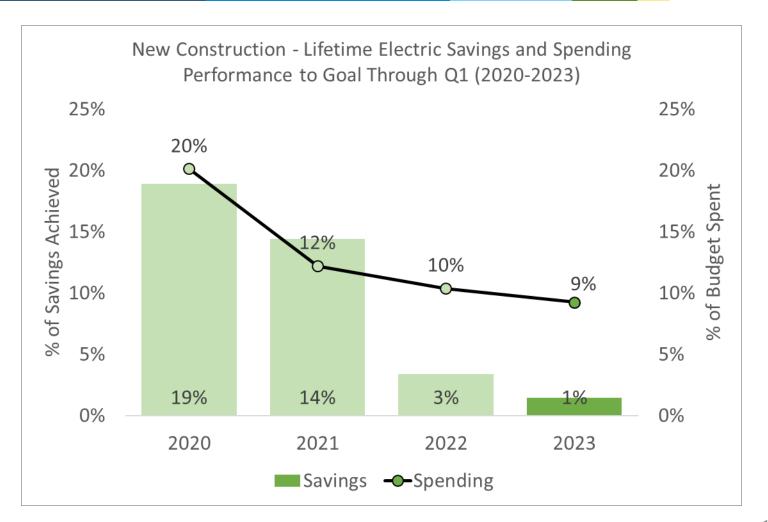


### **New Construction**

Slow start primarily due to permits, labor, and material shortages

Enrollments and Project Completions down significantly compared to Q1 2022

Current pipeline includes over 200 units of affordable Multifamily housing that are seeking Passive House









# Residential & Income Eligible Highlights



#### Zero Energy for the Ocean State (ZEOS) Round III

- Continued partnership with RI Housing and OER to help design and construct affordable, energy-efficient Zero Energy Building (ZEB) housing units to serve lowand moderate-income residents in Rhode Island
- An RFP offering up to \$500,000 for the development of these units released in March
- To qualify, housing units must meet ZEB standards and include solar photovoltaic (PV) and air-source heat pump (ASHP) technologies to achieve ZEB status
- Since the ZEOS program began in 2019, it has supported the development of 186 units of Net Zero housing

#### **KPI Process**

 KPI meetings were held with each CAP, the Company's Lead Vendor (LV) and at least one RI Department of Human Services (DHS) representative



# Residential & Income Eligible Highlights



#### Income Eligible

- Single family program completed contract amendments focused on Equity Zones where customers have been underserved. This was an iterative process with full agency cooperation and buy in.
- ASHP: one agency, Comprehensive CAP, was selected to work with HVAC vendors and process all the projects. The selection criteria included outstanding relationships with qualified ASHP vendors, ability to rapidly inspect, process and pay contractors, and an historic reputation for outstanding customer service.

#### EnergyStar HVAC – New Heat Pump Overview Presentation

**C-Team Program Highlights** 

- Broader audience (not just HVAC contractors), raise awareness of heat pump technology, understand the importance of sizing, duct design and proper installation, and share best practices
- This new presentation was given to the Plumbing & Mechanical Inspectors Association, in partnership with Rhode Island Energy's Codes & Standards Technical Support program
- It will be presented to other audiences and venues later in the year



# Commercial & Industrial Highlights



#### Large Commercial New Construction

 There are currently 60 active projects in Q1. This is up from 40 in Q4 2022 for a 50% increase. There are about 10 additional leads that the Company is looing to obtain more information for project qualification.

### Large Commercial Retrofit – Energy Smart Grocer Initiative

- A study on the energy savings benefits of refrigeration leak detection and repair was concluded at a grocery store in Barrington, RI. This location was part of a larger study across state lines, with this being the only location in Rhode Island.
- These repairs were found to have saved 5,785 kWh of energy.



# Commercial & Industrial Highlights



Strategic Energy Management Partnerships (SEMP)

**C-Team Program Highlights** 

- January 18: Joint workshop with Quonset Development Corporation
- The presentation covered what's new with our Quonset, Rhode Island Energy partnership and small business energy efficiency
- Ten Quonset businesses participated

#### Community Solutions Initiative

- During the first quarter of 2023, the Company began its small business coordination by working with the Office of Planning and Economic Development and the Chamber of Commerce to help promote the initiative and to help identify potential customer leads.
- The Company also worked with the Department of Public Works to prioritize building based on EUI and began performing energy assessments of high priority buildings.



### Council Member Discussion

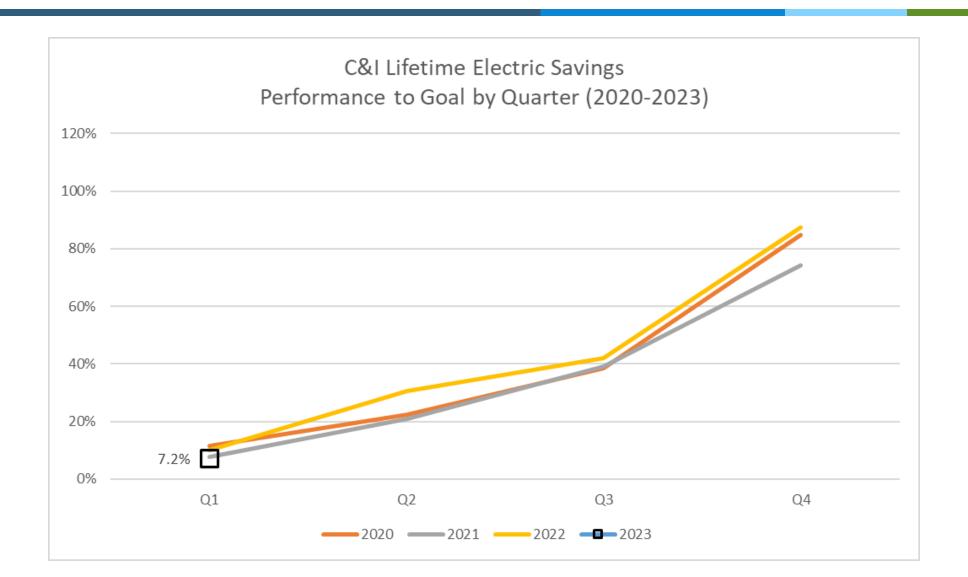




# Appendix

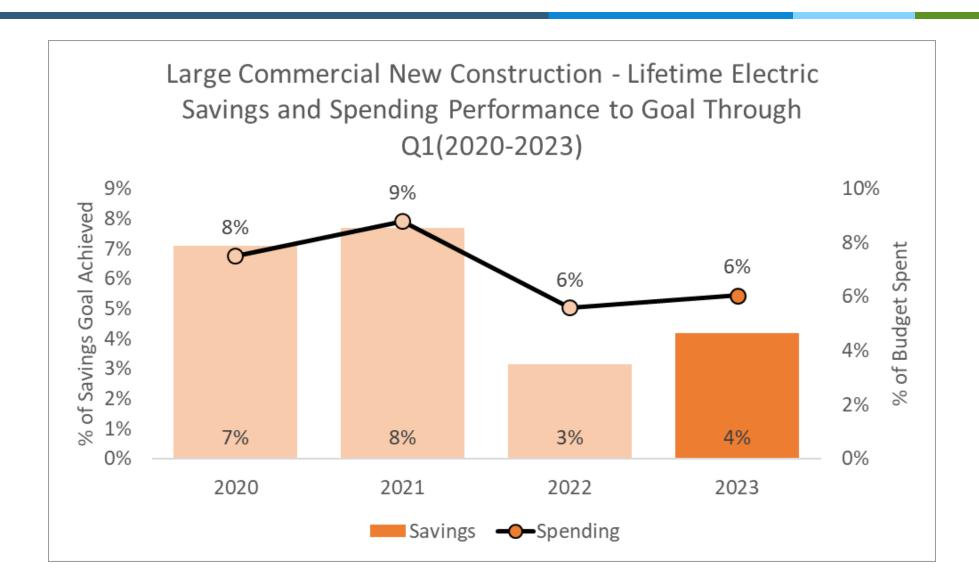


### Electric C&I Performance



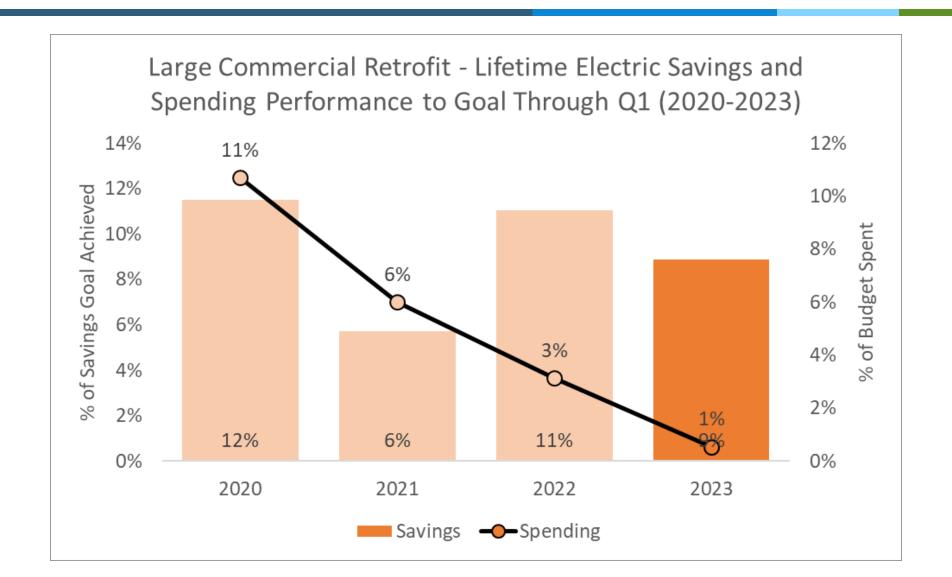


# Electric C&I Programs



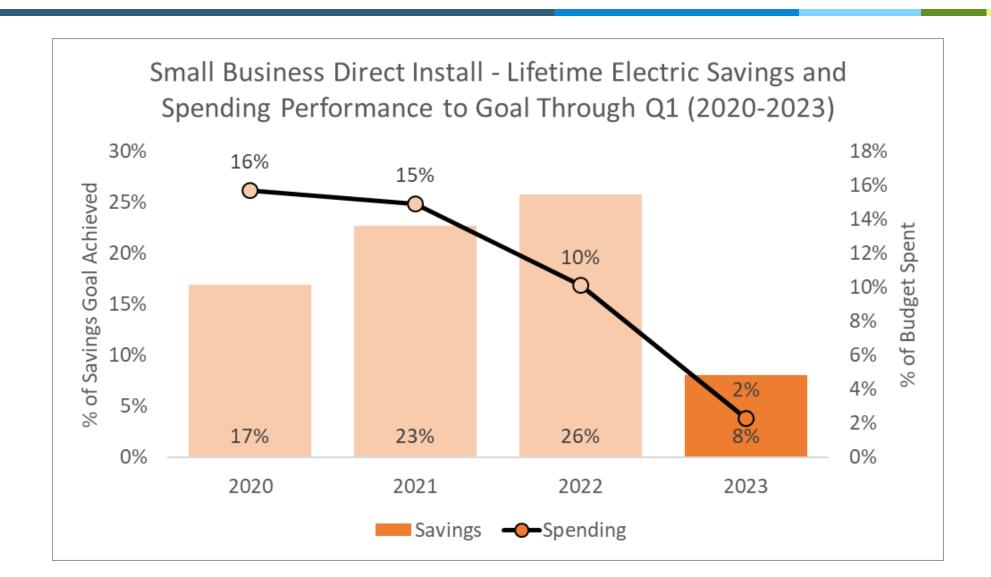


## Electric C&I Programs



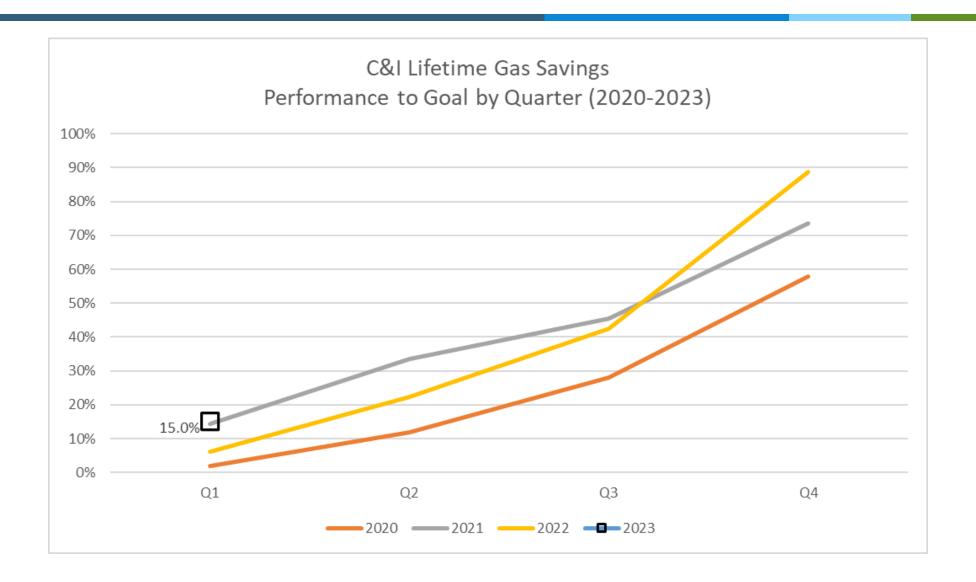


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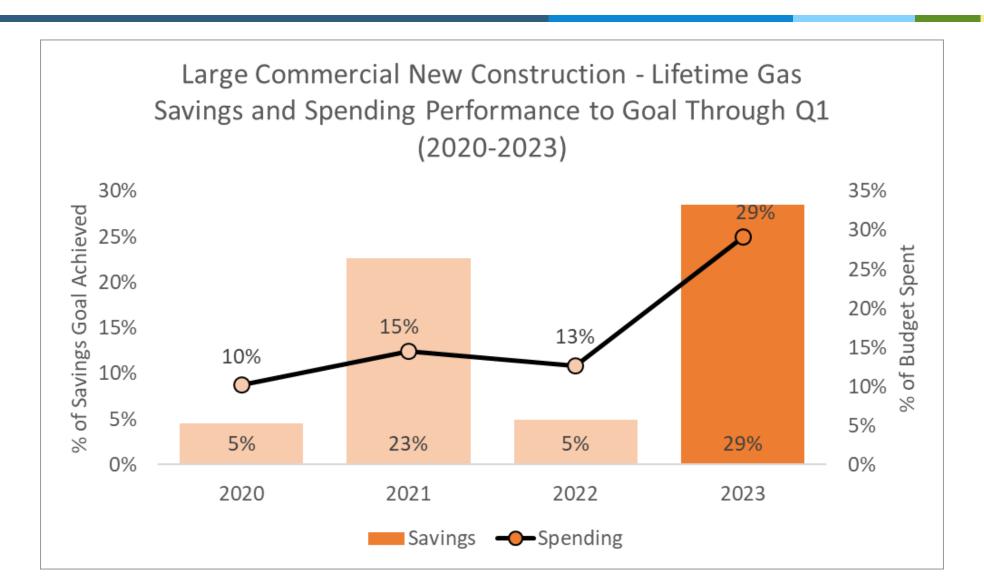




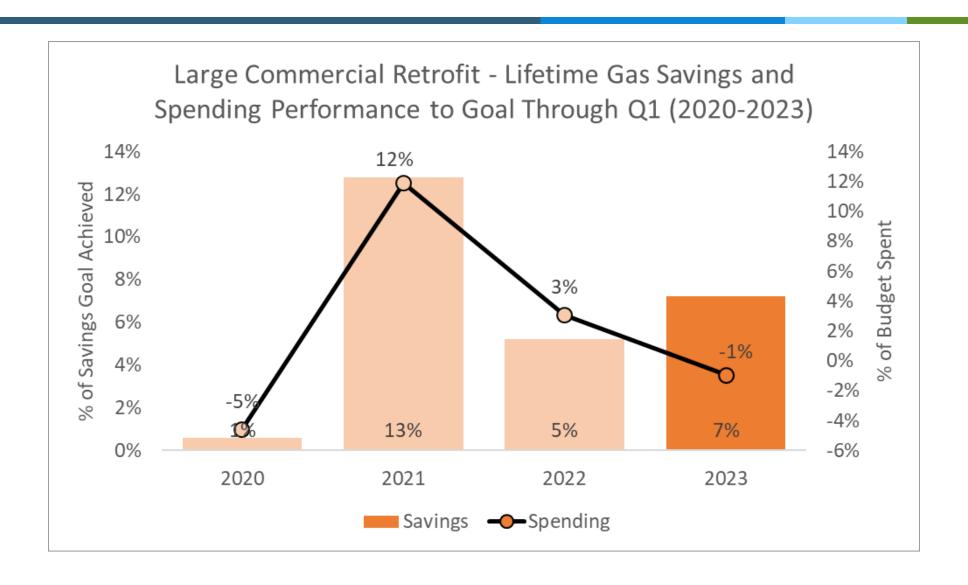
### Gas C&I Performance



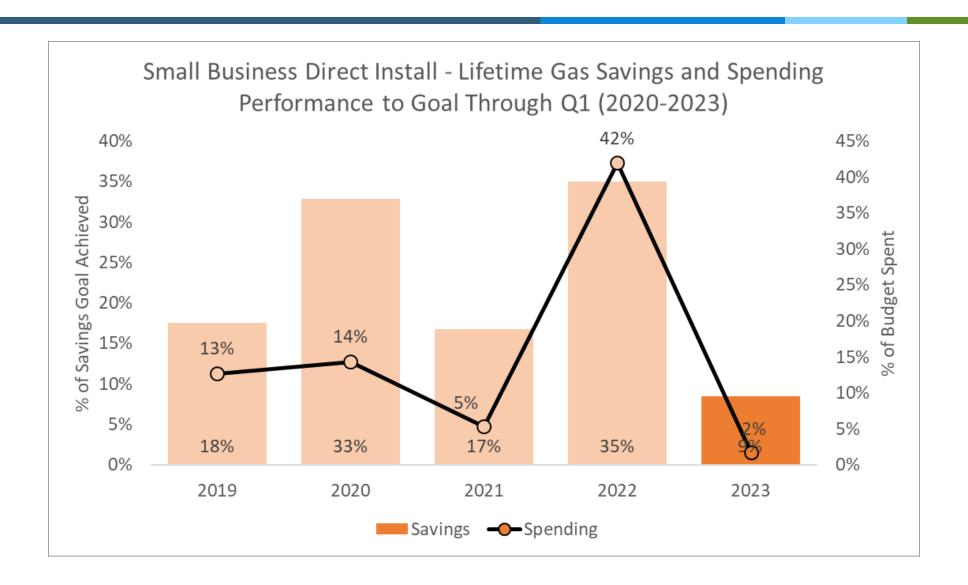




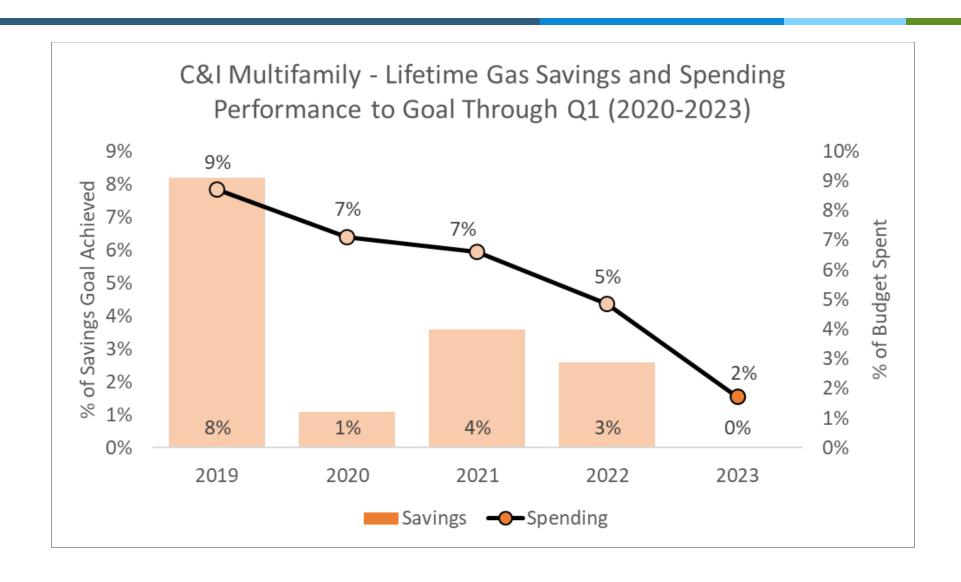






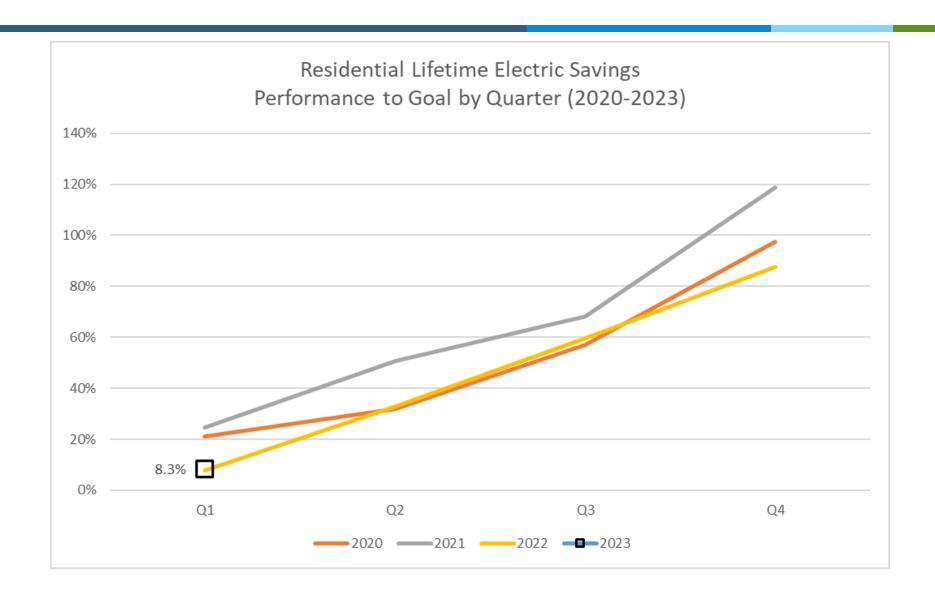






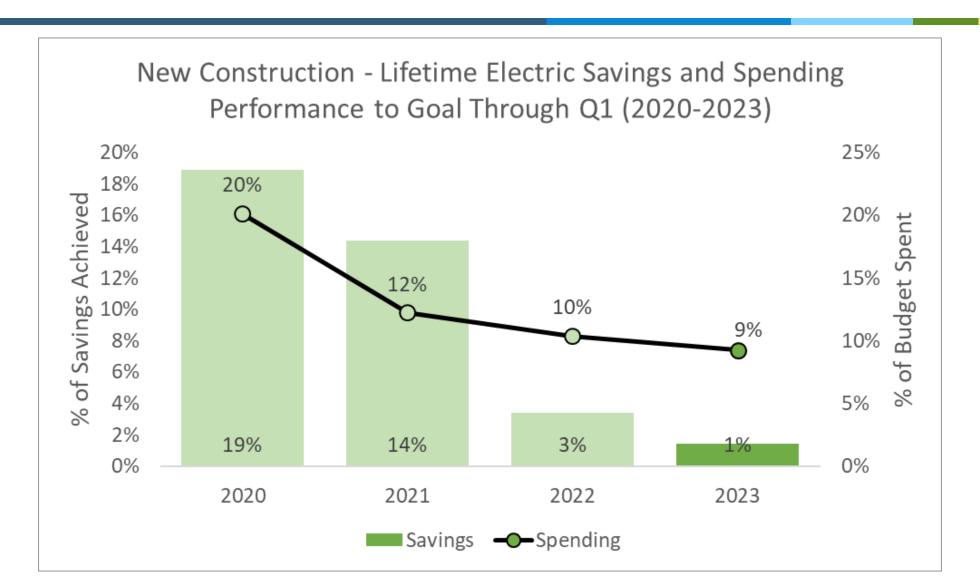


### Electric Res Performance



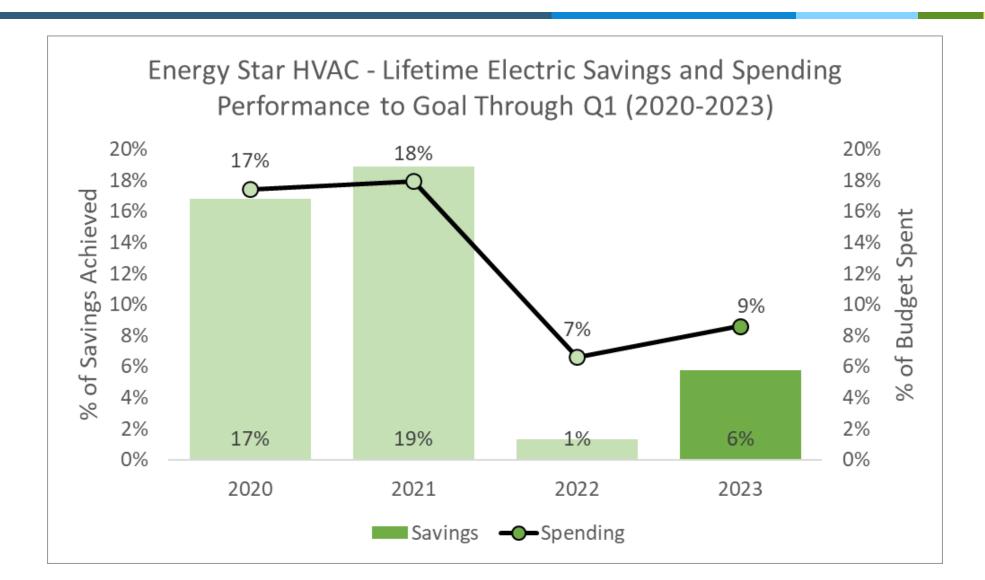


## Electric Res Programs



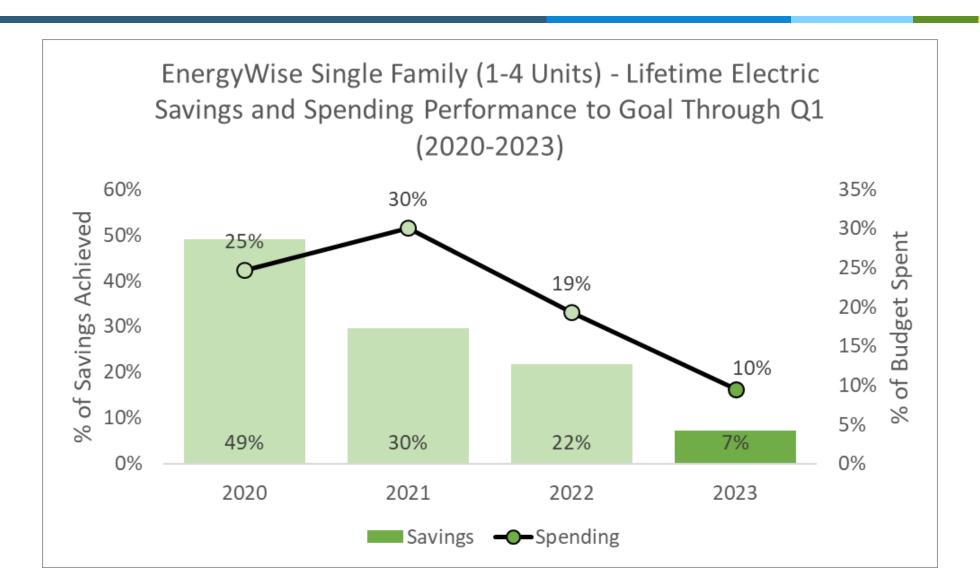


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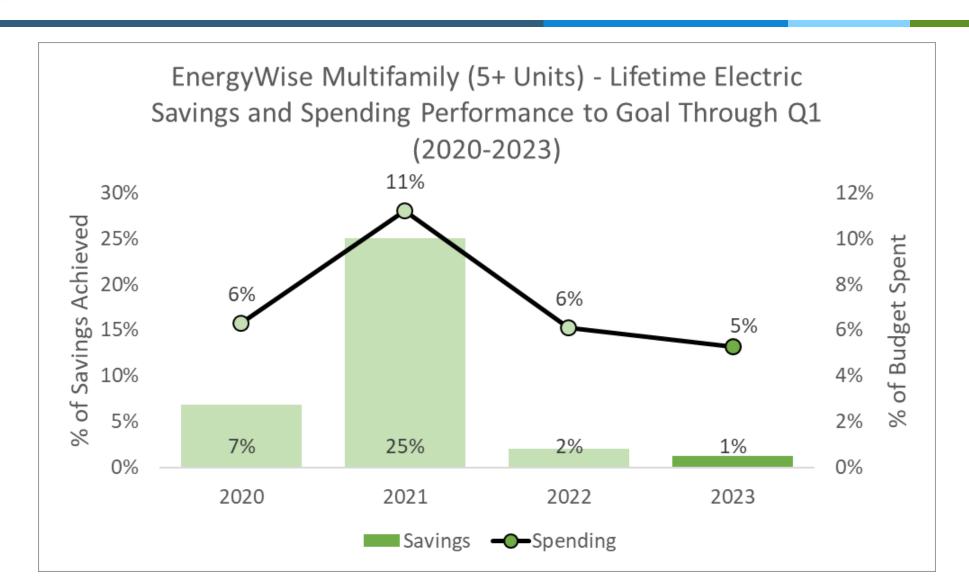


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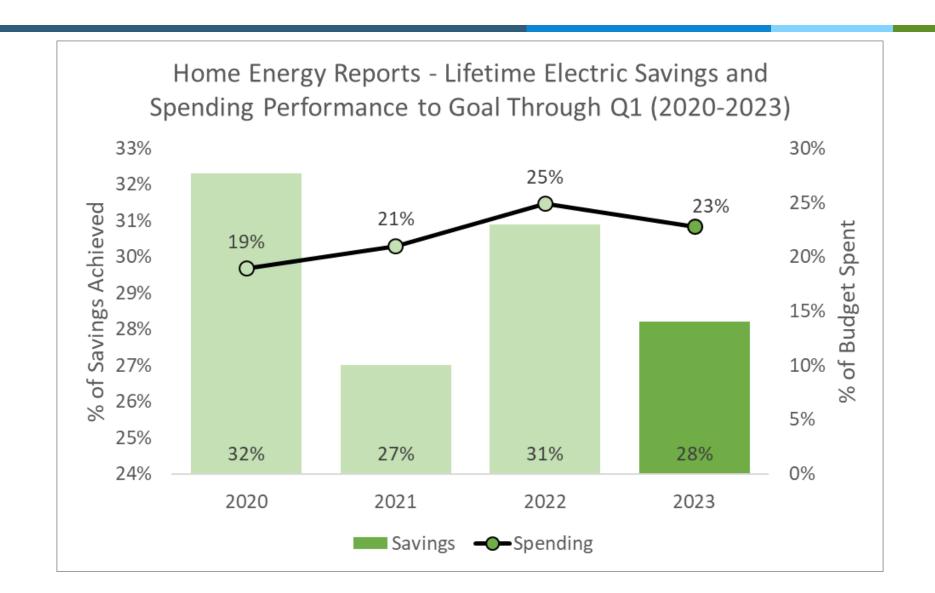


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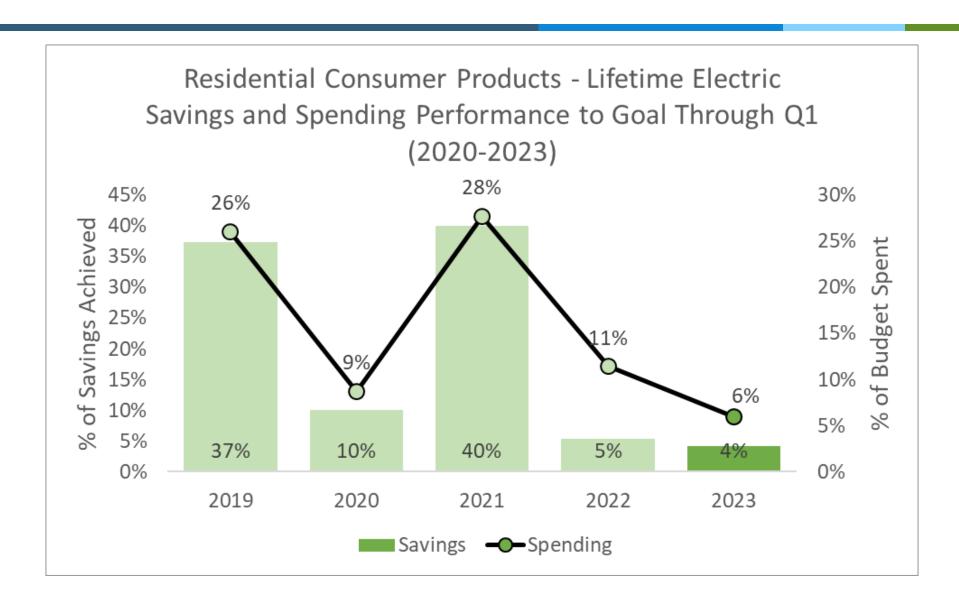


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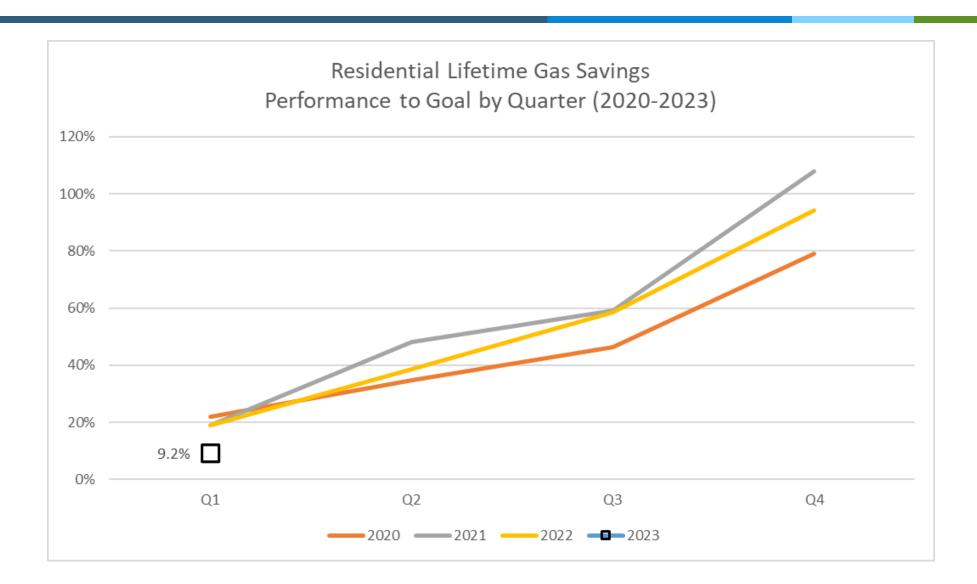


## Electric Res Programs

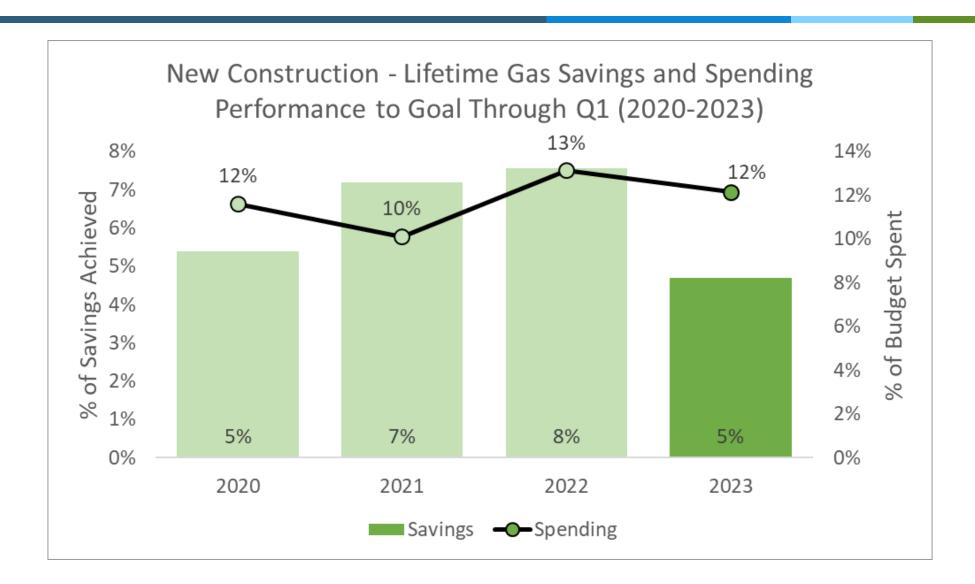




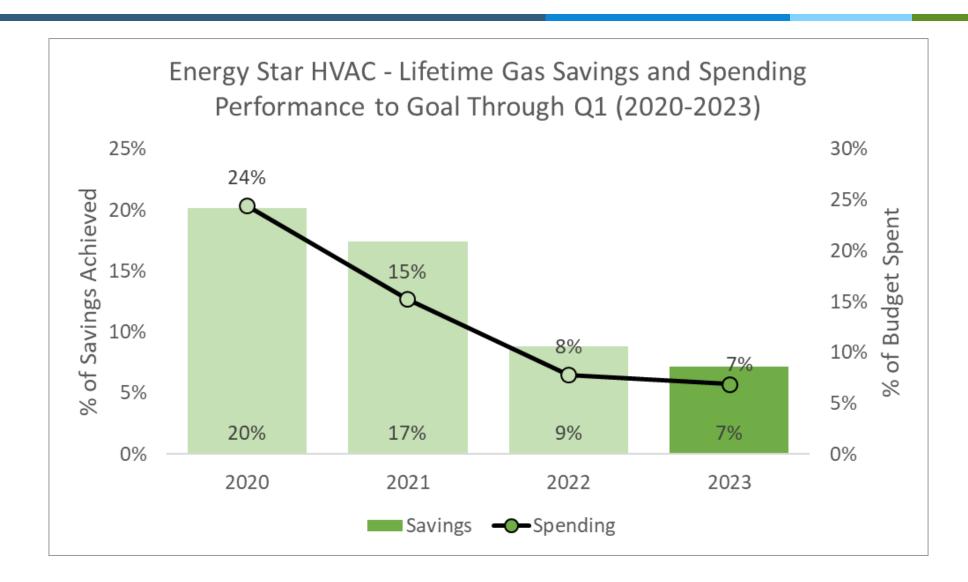
### Gas Res Performance



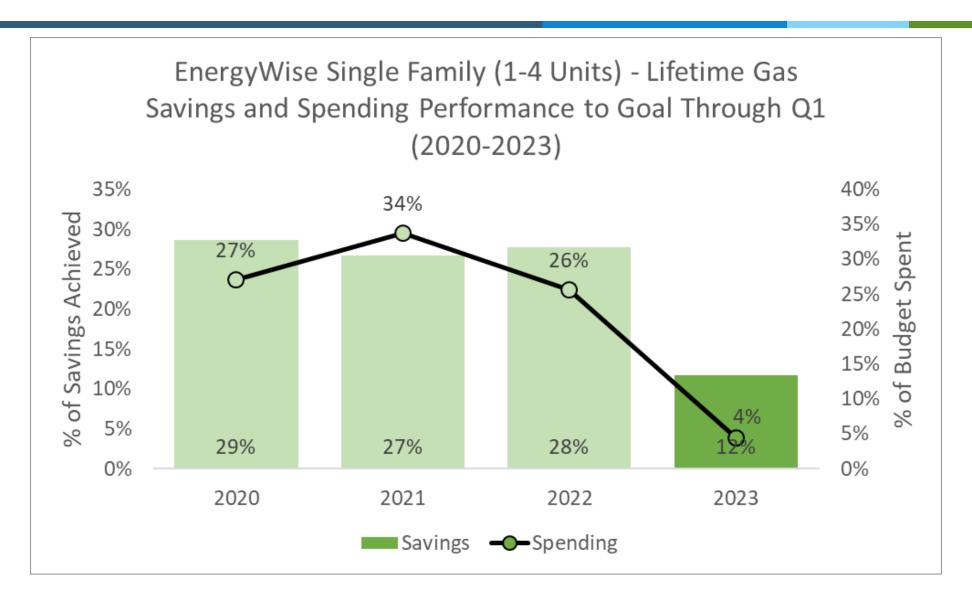




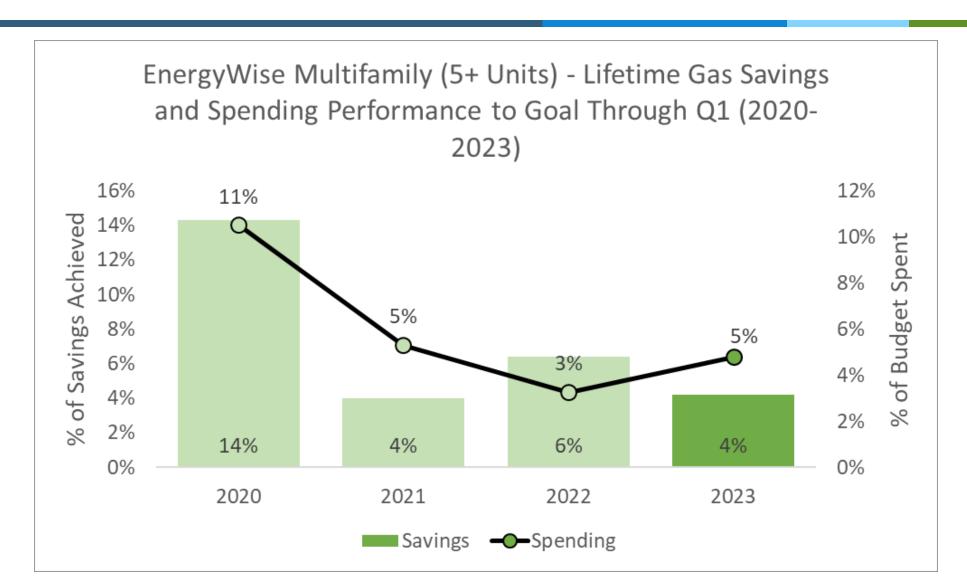




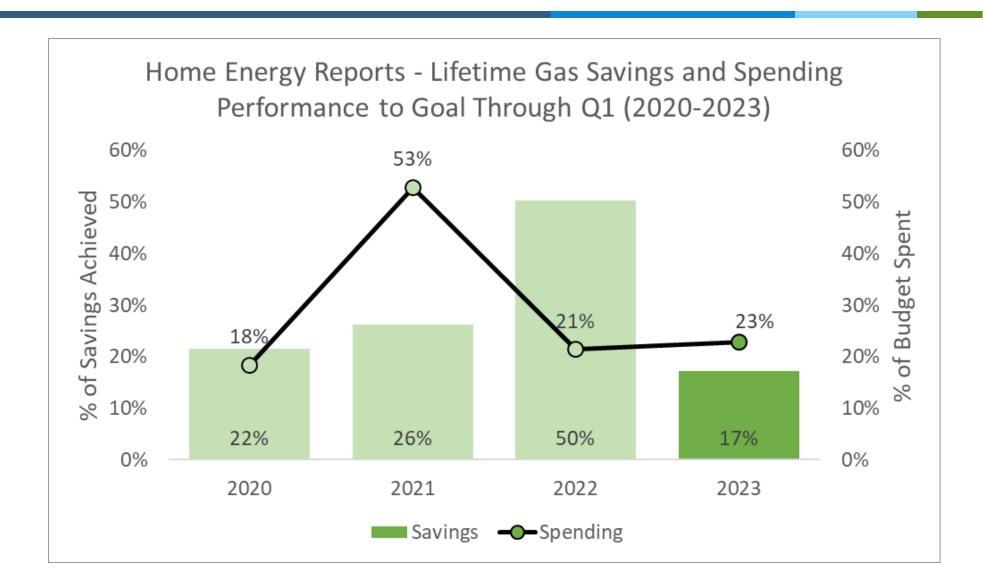






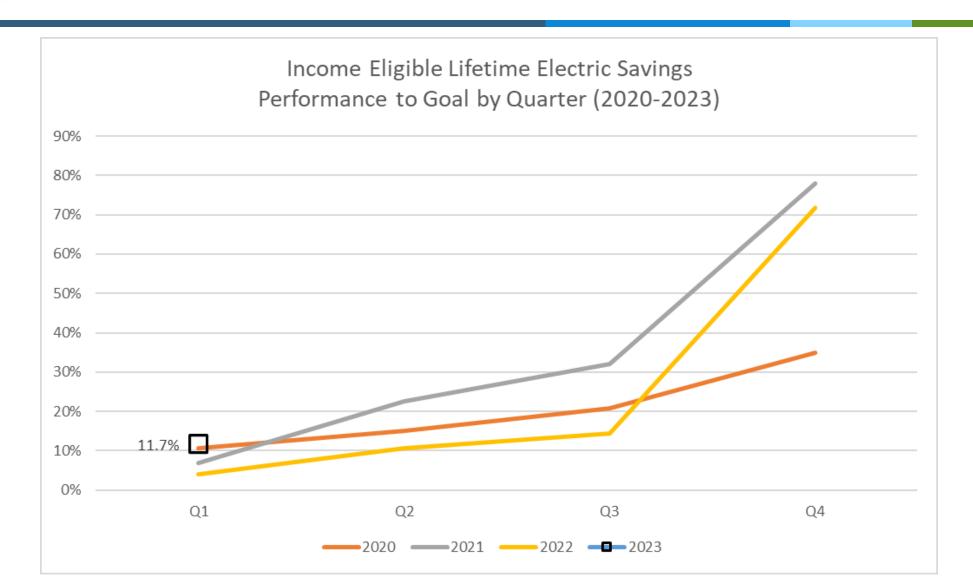






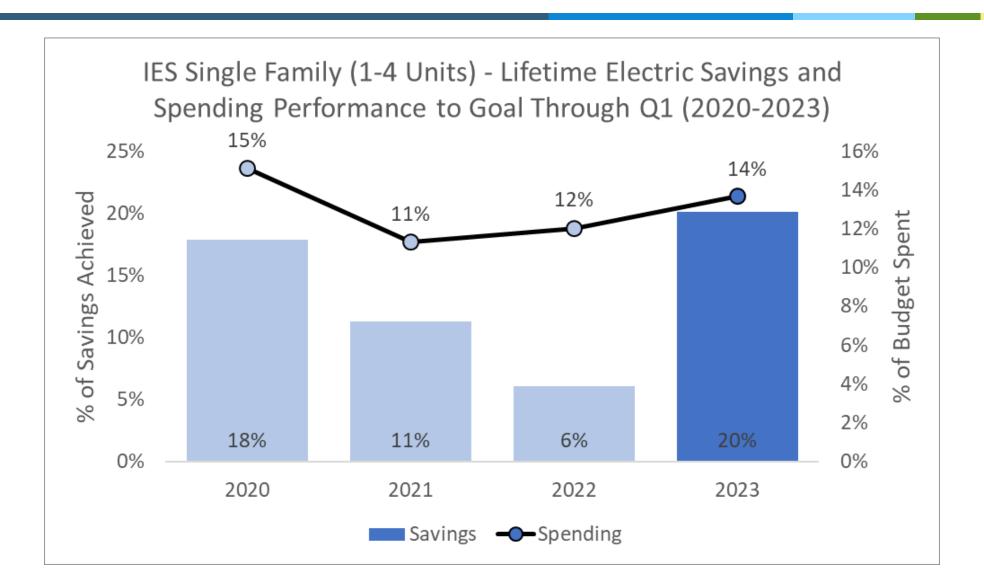


### Electric IE Performance



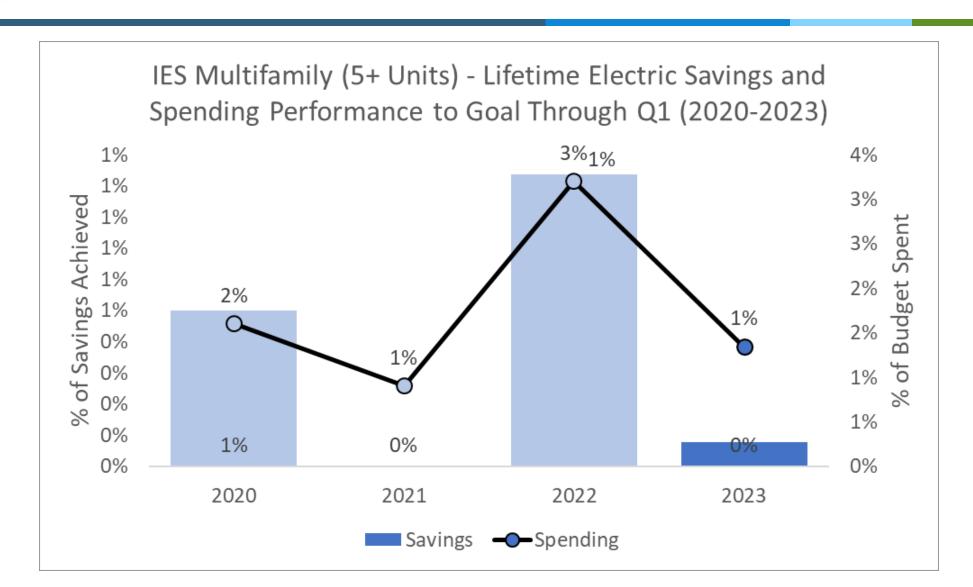


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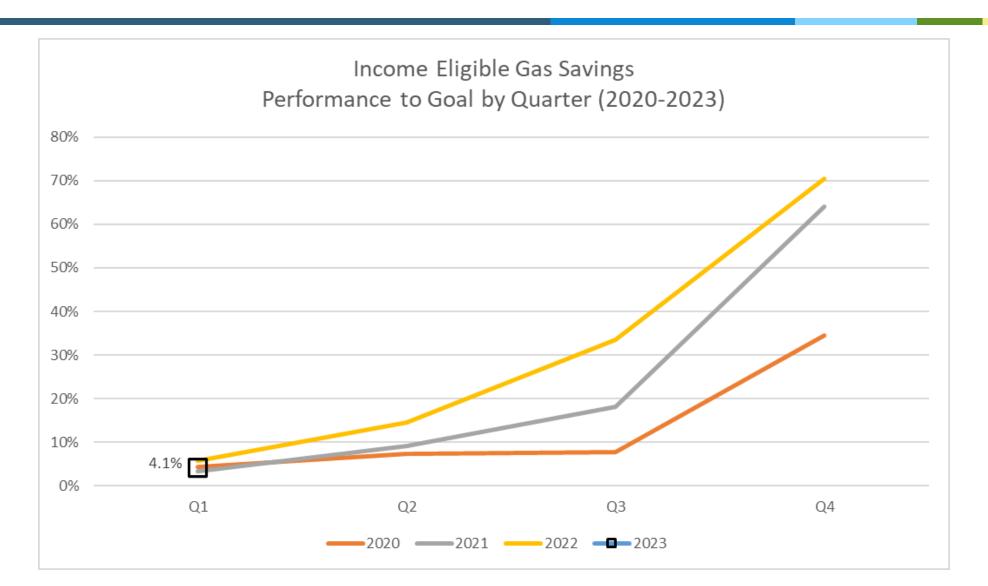


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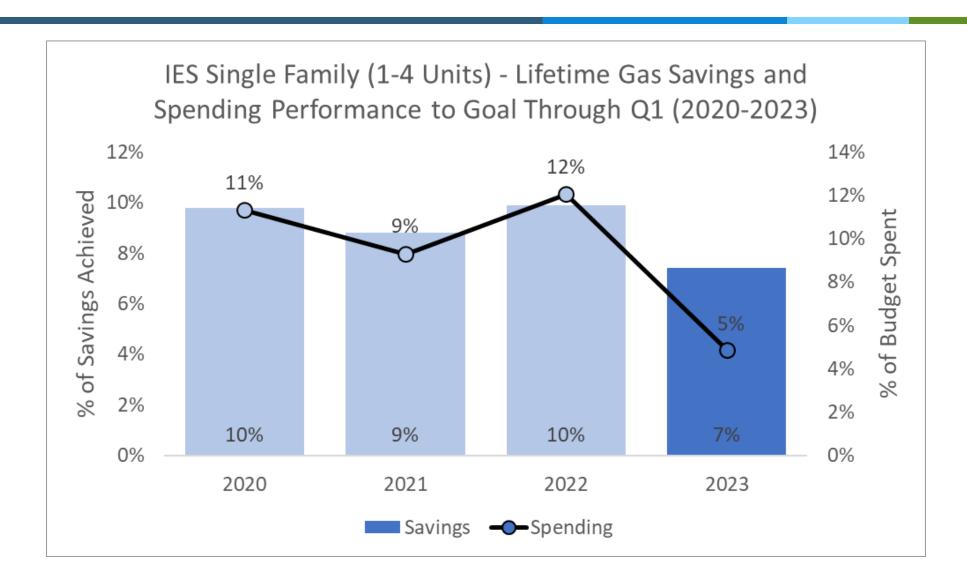


### Gas IE Performance



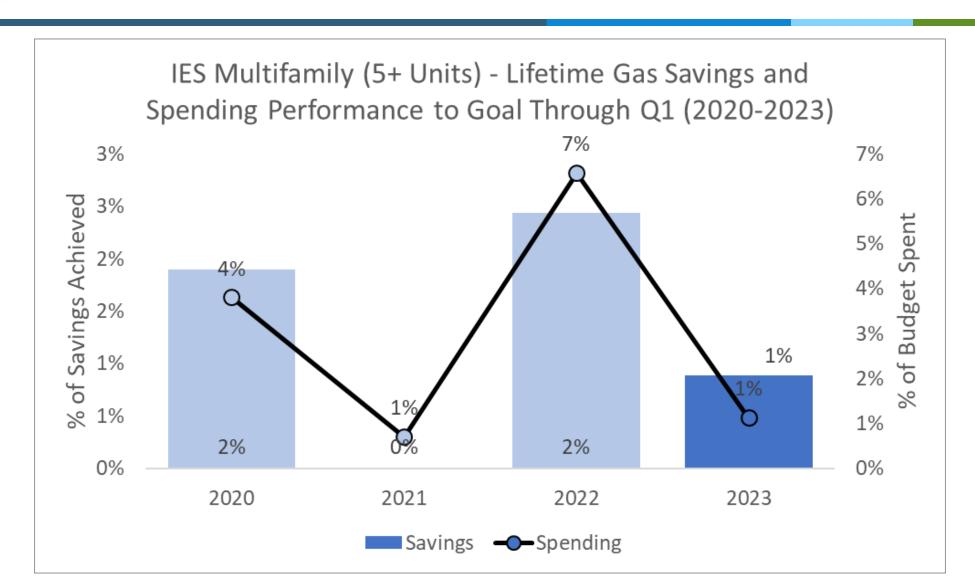


## Gas IE Programs





## Gas IE Programs





# **C&I** Deep Dive Meetings

**HVAC and Building Analytics** 

Date: Friday, May 19<sup>th</sup>

#### Topics:

- Improving HVAC Offerings
- Existing Building Commissioning
- Building Analytics Program
- Energy Management Systems

**Equity & Workforce Training** 

Date: Monday May 22<sup>nd</sup>

### **Topics:**

- Equity in C&I Programs
- Small Business Program Participation
- Workforce Needs and Training Priorities
- Workforce Diversification
  Strategies

**Lighting Controls Strategy** 

Date: Friday, May 26<sup>th</sup>

#### Topics:

- Improving Performance Lighting Uptake
- Increasing Controllable Lighting Stock



# Residential Deep Dive Meetings

Federal Funding

Date: Monday April 24<sup>th</sup>

### **Topics:**

- Overview of IRA, BIL, IIJA funds
- Income verification
- DOE guidelines

Streamlining Home Services

**Date:** Tuesday May 9<sup>th</sup>

### Topics:

- Value of streamlining IES and market rate SF/MF programs
- Timeline of RFPs for vendor delivered services
- Strategies to improve IE and MF program performance

**New Construction** 

**Date:** Thursday May 25<sup>th</sup>

#### Topics:

- RNC Baseline/Code Compliance Study
- Program offerings in neighboring states
- Consideration of shifting to an all-electric offering