

EERMC Online Public Comment

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**Name**

Patrick Olsen

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**Who You Represent/Your Organization**

Myself a Customer Of Rhode Island Energy

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**Public Comment**

Hi I'm a RIE customer residing in Warwick,R.I. My power went out at 6:30 this morning on 18 December 2023. My street is the only one without power & Rhode Island Energy states that power will not be restored until December 19th but I just checked again and update states power won't be restored until December 20th by 12:00. Rhode Island Energy just upped their rates substantially but one street with about 30 homes has to wait 2 days for power to be restored? Rhode Island Energy this is unacceptable, I have not seem one utility truck all day on my street. Like everything else, things continue to get worse. It is December, we have no damn heat, please get your act together & get your crews out here to fix this. Just because power is out on one street, doesn't mean you can drag your feet to restore it. My god, be professional & responsible, two days to restore one street is unacceptable in every shape & form.